

If you are informed about an incident in the chemical industry or about a transport accident involving hazardous substances, please observe the following instructions. By doing so, you will contribute to your personal protection and to effective help for all.

WARNING

Loudspeaker announcements

Loudspeaker announcements are made by the fire department and/or police to warn of hazardous substances. There is no danger in every case. Therefore, pay close attention to the announcements and follow the instructions..

Radio announcements

The following local radio stations will inform you about dangerous situations:

SWR 1, SWR 3, SWR 4

Radio Regenbogen

Radio RPR 1

Make sure that your place of residence is actually part of the endangered area.

Sirens

The sound of the siren (one minute rising and falling) warns you of acute danger from hazardous substances. Go immediately into closed buildings and do not stay outdoors. Turn on the radio with a local station. Further information can also be disseminated via the KATWARN app.

Leaflets

The distribution of information leaflets in affected areas serves to inform you about the extent of the damage and to give advice on how to behave after an incident.

PROTECTIVE MEASURES

Go into buildings

You are safest from airborne pollutants in buildings with closed windows and doors. Turn off all ventilation and air conditioning systems. Leave your children in the shelter of the kindergarten or school. Inform your immediate neighbours, as they may not have heard the warning messages. In particular, help disabled and elderly residents.

Health problems

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In case of health problems, contact your family doctor or the medical emergency service or call one of the published information hotlines.

Evacuation

As long as there are pollutants in the air, evacuation is in most cases more dangerous than staying in closed buildings. Only leave the building if the fire department or police expressly order you to evacuate.

Road blocks

Observe road blocks and area closures. They are there for your protection. Follow the instructions of the police and fire department.

Emergency

If you are in an emergency situation, dial the emergency numbers 110 (police) or 112 (fire department).

INFORMATION

Telephone

If you have any questions, please call the published information hotlines. You can reach the citizens' hotline of the Civil Protection Service at 06233 89444.

Internet

You can get information about the situation and necessary protective measures as quickly as possible on the website of the City of Frankenthal (Pfalz), www.frankenthal.de/notfall,

ALL-CLEAR

You are usually informed about the end of the emergency situation and the lifting of safety measures taken by the KATWARN app and broadcast messages. The all-clear can also be given by loudspeaker vehicles.